



## **Privacy Statement and Policies**

We are required by law to maintain the privacy and security of your oral, written, and electronic protected health information (PHI). Angelina Pediatrics maintains policies and procedures intended to protect PHI maintained by Angelina Pediatrics in any form.

### **WEBSITE**

One of the purposes of the Privacy Policy is to inform you how Angelina Pediatrics handles information received from you through our website, as well as inform you of the risks involved when you communicate or provide information via the internet. Changes to our Privacy Statement may change periodically without notice and it is your responsibility to review the Statement when you use this website. By continuing to use this site, you consent to any changes to our policy or terms of use.

### **MEDICAL INFORMATION**

Medical information about your child is protected under the Health Insurance Portability and Accountability Act (HIPAA) and applicable state law. This information may be provided by you online or offline or may be collected by our staff and physicians. Our staff with access to your PHI receive privacy training which covers the how PHI can be used and disclosed and actions they must take to safeguard your information. Our computer systems always protect your electronic PHI. We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information. We will not sell your information. We must follow the duties and privacy practices described in this notice and give you a copy of it. We will not use or share your information other than as described here unless you tell us in writing.

### **INFORMATION COLLECTION AND STORAGE**

Angelina Pediatrics does not collect information that personally identifies you unless you choose to provide our clinic with an identifier. The personal information you submit is shared only with the appropriate staff who need this information to respond to your question or request and are otherwise permitted by law to Angelina Pediatrics to operate our business or to comply with applicable laws.

Angelina Pediatrics does collect information that does not personally identify you for various purposes including website usage, traffic patterns, site performance and visit statistics.

Angelina Pediatrics collects and logs the IP address of each visitor to gather aggregate data on visitors to our website.

## **EMAIL**

Most emails do not provide a completely secure and confidential means of communication. It is possible that your email could be viewed inappropriately by another internet user. If you choose to provide us with your email, any misaddressing may result in others intercepting, altering, forwarding or using the information without authorization. If you wish to keep your information completely private, you should not use email.

Periodically, Angelina Pediatrics may use email to deliver to your email pertinent information including new services, updated hours of operations, current immunization schedules, etc. Angelina Pediatrics does not sell, trade, or otherwise share our email lists with others. Be aware that your email can be used unknowingly to spread computer viruses. You may remove your email from our data system at any time.

## **LINKS TO OTHER WEBSITES**

Angelina Pediatrics' website contains links to other websites that are not managed or controlled by us. These links are provided as medical information sources for your convenience. If you decide to access any of the third-party sites, you do this entirely at your own risk. It is up to you to take precautions to ensure that the third party you link to for your use is free of computer viruses. Further, if you choose to access such sites; you are subject to the privacy policies of those sites.

## **PRINTING OR DOWNLOADING INFORMATION**

You may print or download information from Angelina Pediatrics website for personal, noncommercial use only. You must, however, identify the source of the material and include a statement that the materials are protected by copyright law.

## **WEBSITE CONTACT INFORMATION**

If you have any questions regarding this Privacy Statement or your privacy rights, please contact Angelina Pediatrics at (936) 634-9233 or my emailing us at [hadmin@thechildrenscliniclufkin.com](mailto:hadmin@thechildrenscliniclufkin.com). This notice is effective August 1, 2025.

# Terms and Conditions

## TERMS AND CONDITIONS FOR SMS COMMUNICATION

By opting in to receive SMS communications from Angelina Pediatrics, you agree to the following terms and conditions.

### CONSENT TO RECEIVE SMS

By providing your mobile phone number, you consent to receive SMS messages from Angelina Pediatrics related to pediatric appointments and services.

### MESSAGE AND DATA RATES

Standard message and data rates may apply depending on your mobile carrier and plan. You are responsible for any charges incurred for receiving SMS messages.

### OPTING OUT

You may opt out of receiving SMS messages at any time by replying with “STOP” to any SMS message you receive from us. After opting out, you will receive a confirmation message, and we will cease sending SMS messages to your number. Please note that opting out may affect your ability to receive certain types of communications.

### HELP AND SUPPORT

If you need assistance or have questions about our SMS service, reply with “HELP” to any SMS message you receive, or contact our support team at (936) 634-9233.

### PRIVACY

Your mobile phone number and other personal information will be handled in accordance with our Privacy Policy posted on our website. We do not sell or share your phone number with third parties except required by law.

### CHANGES TO TERMS

We may update these terms and conditions from time to time. Any changes will be effective when we send a new SMS message or update our terms on our website. Your continued use of the SMS service constitutes acceptance of the revised terms.

### TERMINATION

We reserve the right to terminate or modify the SMS service at any time without prior notice.

### LIABILITY

Angelina Pediatrics is not responsible for any delays or failures in the delivery of SMS messages due to issues with your mobile carrier or other technical problems.

### OPTING IN

By opting in, you acknowledge that you have read, understood and agreed with these terms and conditions.